

HEALTH AND WELLBEING BOARD

5 July 2017

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| Title: | Annual Reports |
| Report of the Deputy Chief Executive & Strategic Director of Service Development and Integration | |
| Open Report | For Information |
| Wards Affected: None | Key Decision: No |
| Report Author: Rhys Clyne: National Management Trainee, LBBB. | Contact Details: Tel: 020 8227 3033 E-mail: rhys.clyne@lbbd.gov.uk |
| Sponsor: Anne Bristow, Deputy Chief Executive & Strategic Director for Service Development and Integration, LBBB | |
| Summary This paper introduces the following annual reports for information: <ul style="list-style-type: none">• Health and Wellbeing Outcomes Framework Performance Report Q4 and Outturn 2016/17• Healthwatch Annual Report 2016/17 | |
| Recommendation(s) The Board is recommended to note and discuss the annual reports at Appendix A and B. | |
| Reason(s) The Board is responsible for improving health outcomes for Barking and Dagenham residents, and reducing health inequalities, by strengthening working relationships between health and social care and encouraging the development of more integrated commissioning of services. It is, therefore, necessary for key stakeholders in the health and care sector to be held accountable by the Board. This accountability can be tracked through key performance indicators and annual reports, such as those included in this paper. | |

1. Health and Wellbeing Outcomes Framework Performance Report Q4 and Outturn (2016/17)

- 1.1 To track progress across the wide remit of the Health & Wellbeing Board, the Board has agreed an outcomes framework which prioritises key issues for the improvement of the public's health and their health and social care services. This high-level dashboard is monitored quarterly by the Board, and this report forms the account of performance at the end of quarter 4 (to end March 2017) on the latest data available.

2. Healthwatch Annual Report 2016/17

- 2.1 This paper is a summary of the work undertaken by Healthwatch Barking and Dagenham in the operating year 2016-17. It outlines the work that has been undertaken by the Healthwatch team during the year and highlights their achievements and challenges. Above all it shows how we interact with the public, capture their opinions and reflect them back to commissioners of both health and social care services. This includes the extensive training programme delivered by Healthwatch Barking and Dagenham on behalf of Barking and Dagenham, Havering, Redbridge Community Education Provider Network.

3. Mandatory Implications

Joint Strategic Needs Assessment

- 3.1 The Health and Wellbeing Outcomes Framework Performance Report tracks progress across the remit of the Board, which agreed an outcomes framework of key priorities to improve public health in light of findings captured in the Joint Strategic Needs Assessment.
- 3.2 Healthwatch Barking and Dagenham is an independent consumer champion, which aims to give residents and communities a stronger voice to influence and challenge how health and social care services are provided. Its annual report surmises the work undertaken over the past year and how this work, in turn, seeks to build more robust services and improve outcomes for residents.

Health and Wellbeing Strategy

- 3.3 These annual reports inform the Board of progress towards improving outcomes for residents and achieving the aims of the shared Health and Wellbeing Strategy. The priority themes which these reports are informed by include care and support, improvement and integration of services, protection and safeguarding, and prevention.

Integration

- 3.4 There is a causal relationship between effective integration and improved outcomes, identified by improved performance across the key indicators detailed in the Framework Performance Report.

Financial Implications (completed by Katherine Heffernan – Group Manager, Service Finance)

- 3.5 There are no financial implications arising directly out of these reports. Healthwatch is funded from within existing Council resources including use of the Community Voices and Local Reform grant.

Legal Implications (completed by Dr. Paul Field - Senior Governance Lawyer)

- 3.6 The Health and Social Care Act (2012) conferred the responsibility for health improvement to local authorities. In addition as a best value authority under the Local Government Act 1999 there is a duty on the Council to secure continuous

improvement. The Health and Well-Being Board terms of reference establish its function to ensure that the providers of health and social care services work in their delivery in an integrated manner.

- 3.7 The function of this report is to set the scene for the combination of the attached longitudinal reports setting out the performance of services and outcomes to inform the Health and Well-Being Board in carrying out its role to ensure that providers of health and social care are working to their best effect, which it will do by giving its reflection on the reports and making recommendations for improvement where that can be identified.

Public Background Papers Used in the Preparation of the Report: None

List of Appendices:

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| Appendix A | Health and Wellbeing Outcomes Framework Performance Report Q4 and Outturn (2016/17) |
| Appendix B | Healthwatch Annual Report 2016/17 |